

Responses to Select Committee recommendations

The Select Committee recommends that key stakeholders and partners are involved in the Mental Health review.

As the review of the social care mental health service progresses we are committed to working with key stakeholders and partners in this process. This will be done on a formal and informal basis.

We have been attending the Independent Mental Health Network (IMHN) meetings and we will continue to engage with them to help shape our social work models. We have met with the Autism Partnership Board to hear their thoughts on what a good service will look like. The IMHN reference group will also be re-established.

I have been meeting with all the mental health teams over the last month in order to hear from them as to how they have worked throughout the pandemic but also to hear their views on the services going forward. This has also given me the opportunity to meet some residents with lived experience to hear their feedback. We are also working with partner organisations such as Surrey and Borders Partnership, the CCG and providers going forward, such as the Community Connections, to help model our service delivery.

The Select Committee recommends that there is better publicity of the mental health services and resources available to residents.

The SCC communications team has been raising awareness of the [mental health pages](#) available on the Healthy Surrey website, they have worked closely with comms colleagues at Surrey Heartlands to raise awareness and launch the [Surrey Virtual Wellbeing Hub](#), and recently are raising awareness of the support available for those who have been bereaved.

Some examples of the work are listed below:

- Communicated on our Surrey Matters social media channels (mainly Facebook and Twitter) pretty consistently since the pandemic began.
- Shared all toolkits including social media assets/messages and editorial for newsletters with comms colleagues on the MIG to share on their channels. The Mental Health Reference Group also had the toolkit so they could share with their organisations to spread the word.
- Included an [article](#) on the Surrey Matters website and May e-newsletter.
- Put a [news release](#) on Surrey News for the Virtual Wellbeing Hub, and a [follow up article](#) – securing Tim Oliver and Sinead Mooney interviews on BBC Radio Surrey
- Woking and Tandridge promised to include generic editorial around mental health and the support available in their resident magazines.
- Ran some press ads in local newspapers for a week.

Liz Uliasz, Deputy Director of Adult Social Care, 28 July 2020

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